



GOOSTREY PARISH COUNCIL

Community Resilience Emergency Plan

Plan last updated on: 25/6/2019

If you are in immediate danger call 999



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Introduction to Goostrey

Goostrey has approximately 900 dwellings and a population of about 2,500 persons with a wide spectrum of ages and support needs. There is a Primary School, five shops, part time post office, two public houses and two churches. There are 18 Listed Buildings and Monuments

There is an extensive network of unclassified highways and highways serving residential estates. The Manchester / Crewe (West Coast) mainline railway line with a Station in Goostrey runs from the Northeast to the South West close to the southern parish boundary.

There are complete systems of public utilities services networks (telephone, gas, water, electricity, (waste water). There was a multiple set of oil pipelines (Part of Ellesmere Port to Twemlow pipeline) running through Goostrey from the Northwest to the Southeast. This pipeline was closed in 2015.

Natural surface water drainage is provided by Shear Brook (running from East to West) and its tributaries.

Purpose:

To enable the Goostrey community and individuals to harness local resources and expertise to help themselves in an emergency, affecting all or part of Goostrey, in a way that complements the response of the emergency services.

By completing a Community Resilience Emergency Plan the Parish Council is putting arrangements in place to mobilise resources that already exist in the Goostrey community to support residents during an emergency.

During a major, wide area emergency it could be some time before responding organisations are able to provide assistance. By planning in advance the Parish Council may provide key assistance co-ordinating local response activities.

Objectives:

- To enable the community to respond effectively to an emergency that occurs in the local area
- To identify resources and key contacts within the community that can assist the emergency services and local authority response team
- To identify hazards and possible mitigation measures within the community
- To identify vulnerable people in the community
- To identify those in the community who may need help with transport, telecommunications, water and food supplies,

Plan distribution list

Name	Role	Phone number/email address	Issued on
Sharon Jones	Parish Council Clerk	Telephone 01477 535825/07834 230351 Email parishcouncil@goostrey.info	
Terence Rathbone	Emergency Coordinator	Telephone 01477 537461 Email trathbone.goostreyipc@gmail.com	
Ken Morris	Deputy Emergency Coordinator	Telephone 01477 534622 Email kmorris.goostreyipc@gmail.com	
Neil Beckham	Deputy Emergency Coordinator	Telephone 01477 760323 Email nbeckham.goostreyipc@gmail.com	
Paul Morgan	Coordinator Goostrey Contact 1	Telephone 07540 170877 Email pmorgan.goostreyipc@gmail.com	
Sara Lord	Coordinator Goostrey Contact2	Telephone 01477 544604 Email slord.goostreyipc@gmail.com	
Dave Roberts	Coordinator Goostrey Contact 3	Telephone 01477 544779 Email droberts.goostreyipc@gmail.com	
Colin Ross	Coordinator Goostrey Contact 4	Telephone 01477 544049 Email cross.goostreyipc@gmail.com	
Emma Williams	coordinator Goostrey Contact 5	Telephone 07976 795494 Email ewilliams.goostreyipc@gmail.com	
Julian Sulej	Coordinator Goostrey Contact 6	Telephone 07714 244618 Email jsulej.goostreyipc@gmail.com	
	Cheshire Constabulary, Police Station	Crewe Police Station, Civic Centre, Crewe CW1 2DQW T101 Email Crewe.lpu@cheshire.pnn.police.uk	
	Cheshire Police Headquarters	Cheshire Constabulary HQ Clemonds Hey, Oakmere Road, Winsford, Cheshire CW7 2UA Tel: 08454 580 000 Ruth Stevens to send on completion	
	Cheshire Fire and Rescue	Holmes Chapel Fire Station London Road, Holmes Chapel, Cheshire CW4 7AP Tel: Headquarters on: 01606 868700	

	North West Ambulance Service	Cheshire and Merseyside Office Estuary Point Hurricane Drive Speke Liverpool Merseyside L24 8RF Tel 0345 112 0999	
	Joint Cheshire Emergency Planning Team	Tel: (01244) 973869 Email: EmergencyPlanningTeam@cheshireservices.gov.uk	
	Cheshire East Council,	Westfields Middlewich Road, Sandbach, Cheshire CW11 1HZ Tel: 0300 123 55 00	

Plan amendment list

Date of amendment	Date for next revision	Details of changes made	Changed by
25 th June 2019	June 2021	Updated with new council members details	S Jones
25 th June 2019	June 2021	General check and update of contact information in all sections	T Rathbone

Local risk assessment

Risks	Impact on community	What can the Community Emergency Group do to prepare?
<u>Social Risks</u>		
Vulnerable residents	Identify those who may need extra support from the community	Recognise that this group of vulnerable residents requires the highest priority attention in a relevant emergency.
<u>Environmental Risks:</u>		
Flooding from Shear Brook or its tributaries	Small number of domestic dwellings off Church Bank, Mill Lane and adjacent to the Bongs may be vulnerable in very exceptional weather or if Shear Brook becomes blocked due to eg fallen tree(s).	Encourage residents to check their home flood defences Encourage riparian owners to maintain watercourses. Work with local emergency responders to see if they can help with distribution of flood warnings and any evacuation and rest centre establishment required
Prolonged Extreme Cold Snow Ice	Vulnerable residents unable to obtain supplies, or with no transport	Identify vulnerable residents without access to heating, cooking essentials or transport List voluntary agencies and individuals with access to 4x4 vehicles to deliver essential services Suppliers of meals - suitable containers for providing hot water/soup CEC has identified Rest Centres and has designated Rest Centre/Evacuation Plans. If the identified Rest Centre cannot be used see alternative.
Prolonged Excessive Heat	Housebound or vulnerable residents unable to cope	Identify households with very young or the elderly whose systems cannot cope with

		<p>extreme heat</p> <p>List suppliers of electrical fans</p> <p>List voluntary agencies and individuals to support vulnerable residents</p>
High Winds	<p>Power lines and disruption of electrical supply</p> <p>Structural damage to buildings and residential properties</p> <p>Potential homelessness</p> <p>Need to make homes secure and safe</p> <p>Disruption to transport</p>	<p>Access to Emergency power contact numbers</p> <p>Locate designated places for immediate shelter</p> <p>Locate designated Rest centre for evacuated families, list of B&B's</p> <p>Prepare list of building contractors</p> <p>CEC has identified Rest Centres and has designated Rest Centre/Evacuation Plans. If the identified Rest Centre cannot be used see alternative.</p>
Cancellation of public transport	Access to shops for those without personal transport	Identify those residents without personal transport
<u>Infrastructure Risks</u>		
Major rail incident eg involving release of substance hazardous to health	<p>Loss of rail transport.</p> <p>Possible restrictions on road access. Possible need for evacuations</p>	Identify residents likely to be affected eg those closest to railway line
Major Road traffic incident affecting at least one of: - Station Road, Main Road, Goostrey Lane, Booth Bed Lane, Hermitage Lane. to the east.	<p>Loss of general access.</p> <p>Traffic congestion</p> <p>Proximity to residential properties.</p>	<p>Have flexible mobilization plan available.</p> <p>CEC have identified Rest Centres and have designated Rest Centre/Evacuation Plans. If the identified Rest Centre cannot be used see alternative.</p>
Loss of major public utilities service	Loss of availability of eg gas, electricity, water.	Identify several community buildings where at least one is likely to have the interrupted service available.



Local skills and resources assessment

Skill/Resource	Who?	Contact details	Location	When might be unavailable?
Trained first aider	(All Scout Leaders in Goostrey) Neil Memmott Paul Kemsley	01477 544406		
First Responders	Holmes Chapel and Goostrey area First Responders	Automatically Contacted with relevant 999 call		
Defibrillators			Telephone Box on Main Road between Bank View and the Methodist Church	Any time
	Sally Ball	01477 534160	Pavilion on Booth Bed Lane	When the building is open
	Janet Keates	07460 830382	Goostrey Village Hall	When the building is open
Chainsaw owner (tree surgeon)	John Bloor	01477 571227	Crook Hall Farm, Red Lane Goostrey	-
Chainsaw owner (tree surgeon)	Alan Bethell Ltd	01477 533900	21 Rees Crescent, Holmes Chapel, Crewe CW4 7NL	-
Water/food supplies	Trading Post	01477 532345	1B Booth Bed Lane	Open 7 Days
4 x 4 Owner/Driver	TBA			
Electrician	Lynks Electrical 01477 571086	01477 571086	Broom Croft Bomish Lane Goostrey	

Key locations identified with emergency services for use as places of safety

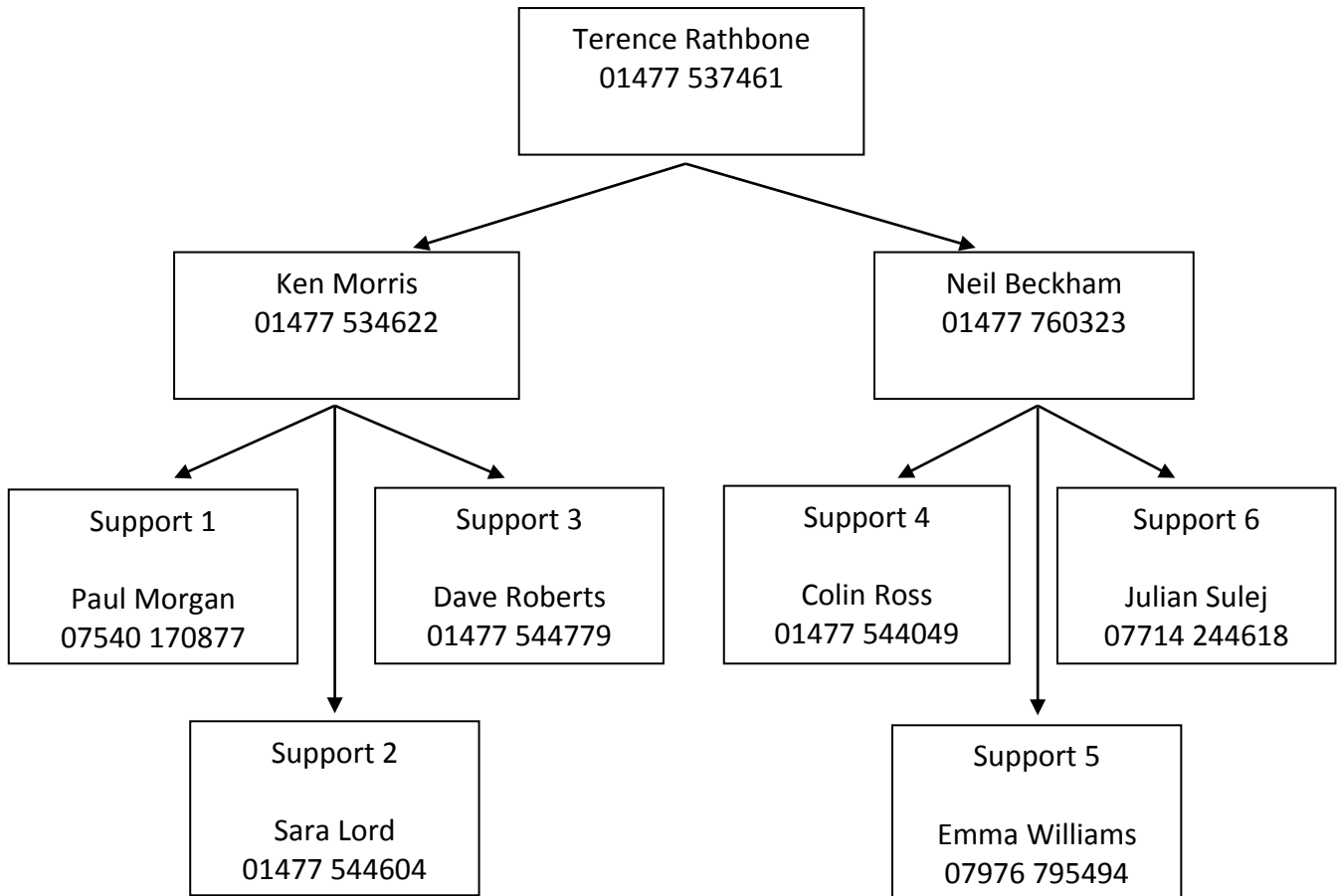
Building	Location	Potential use in an emergency	Contact details of key holder
Village Hall	Main Road	Rest Centre/safe place	Janet Keates 07460 830382
Methodist Church Hall	Main Road	Rest Centre/safe place	(Martin Leake 01477 537864)
Pavilion	Booth Bed Lane	Rest Centre/safe place	Sally Ball 01477 534160

Emergency contact list

	Name: Terence Rathbone
	Title: Community Emergency Coordinator
	24hr telephone contact: 01477 537461 / 07922203242
	Email: trathbone.goostreypc@gmail.com PC email
	Address: 79 Main Road
	Name: Ken Morris
	Title: Deputy Community Emergency Coordinator
	24hr telephone contact: 01477 534622
	Email: kmorris.goostreypc@gmail.com PC email
	Address: 5 Swanwick Close

Telephone tree

The phone tree works as a pyramid, with the coordinator at the top making the first call to two or more people. In turn, they call an assigned set of people and so on, until the tree is complete.



List of community organisations that may be helpful in identifying vulnerable people or communities in an emergency

Organisation	Name and role of contact	Phone number
Alzheimers Society	Marie-Claude Miles	01477 532464
Grapevine	Peter Haseler	01477 533020
Homewatch	Johnathan Robinson	01477 535487
Pre-School	Rachel Boulton	01477 534168
Jodrell Side WI	Pat Ingram	01477 535756

Activation triggers

This Plan can be activated by the following means and action taken as indicated:

Source	Action to be taken
1. A telephone call or other contact from any of the emergency services or the Joint Cheshire Emergency Planning Team to Goostrey Parish Council or to the Goostrey Emergency Co-ordinator or Deputies.	<ol style="list-style-type: none"> (1) Take a detailed note of the nature of the emergency and any request for immediate assistance. (2) Make sure you make a note of a direct telephone number of the caller. (3) Convey this information to the Emergency Co-ordinator who shall, at his discretion activate the "telephone tree". (4) Emergency Co-ordinator to set up a command post at the Village Hall Parish Council Office if that is not safe, at another appropriate building. (5) Inform emergency services and Emergency Planning Officers of the location and contact numbers of the Goostrey command post. (6) Take appropriate action as requested by the Emergency Services and Emergency Planning Officers.

<p>2. A telephone call or other contact from a member of the public direct to Goostrey Parish Council</p>	<p>(1) Take a detailed note of the incident and the name, telephone number and address of the caller</p> <p>(2) Dial 999 and inform the Police of as much detail as possible of the incident.</p> <p>(3) Proceed as indicated above in 1 (3) onwards.</p>
<p>3. A telephone call or other contact from a member of the public direct to Goostrey Parish Council but where no communication is possible with emergency services or emergency planning team.</p>	<p>(1) Take a detailed note of the nature of the emergency and any request for immediate assistance.</p> <p>(2) 2) Make sure you make a note of a direct telephone number of the caller.</p> <p>(3) Convey this information to the Emergency Co-ordinator who shall activate the “telephone tree”.</p> <p>(4) Emergency Co-ordinator to set up a command post at the Village Hall Parish Council Office, if that is not safe, at another appropriate building.</p> <p>(5) Emergency Coordinator to take all appropriate action until communication can be made with the emergency services who will thereafter take control of the incident. This to include, if necessary, the calling of a Community Emergency Meeting.</p> <p>(6) (6) Take appropriate action as requested by the Emergency Services and Emergency Planning Officers.</p>

First steps in an emergency

	Instructions	Tick
1	Call 999 (unless already alerted)	
2	Ensure you are in no immediate danger	
3	Contact the Community Emergency Group and meet to discuss the situation	
4	Contact other members of the Community that need to be alerted: Those specifically under threat Volunteers and key holders that may be needed	
5	Establish Control Centre in Village Hall Parish Council Office	
6		
7		
8		
9		
10		

Community Emergency Group first meeting agenda

Date:

Time:

Location:

Attendees:

1. What is the current situation?

Location of the emergency. Is it near:

A school?

A vulnerable area?

A main access route?

Type of emergency:

Is there a threat to life?

Has electricity, gas or water been affected?

Are there any vulnerable people involved?

Elderly

Families with children

What resources do we need?

Food?

Off-road vehicles?

Blankets?

Shelter?

2. Establishing contact with the emergency services

3. How can we support the emergency services?

4. What actions can safely be taken?

5. Who is going to take the lead for the agreed actions?

6. Any other issues?

Actions agreed with emergency responders in the event of an evacuation

1. Help police/local authority with door knocking
2. Tell emergency services who might need extra help to leave their home

Alternative arrangements for staying in contact if usual communications have been disrupted

Communication Type	Name of contact	Location
Radio	RAYNET –(Ian Webster) Call sign G4ZVA	(42 The Meadow, Mount Pleasant)

Potential Locations of vulnerable residents

Address
Disabled Persons Bungalows Orchard Close
Elderly Persons Bungalows:- Sandy Lane, Main Road (Bank View)
Young families The Paddock

List of helpful contacts

This list is not a recommendation of any specific service or business

Social Services Tel: 0300 123 5010

Out of Hours - Emergency Social Care Support

Out of Hours Team on 0300 123 5022 This operates between 17:00 and 08:30, and 24 hours at the weekends and bank holidays. An experienced social

Environment Agency 24 hr Incident Hot line 0800 80 70 60

Call the Environment Agency incident hotline to report:

- damage or danger to the natural environment
- pollution to water or land
- main rivers blocked by a vehicle or fallen tree causing risk of flooding
- flooding from any river, stream, canal, natural spring or the sea
- incidents at Environment Agency-regulated waste sites
- illegal removals from watercourses
- unusual changes in river flow
- collapsed or badly damaged river or canal banks

Bed & Breakfast's

www.goostreybedbreakfast.co.uk

Church Cottage Station Road, Goostrey, Crewe Tel: 01477 534314

Bridge Farm Blackden CW4 8BX Tel: 01477 571202

The Dog at Peover, Wellbank Lane, Over Peover WA16 8UPTel: 01625 861421

Bus Services Cheshireeast.gov.uk/travel 0871 200 22 33

Rail Service 0800 528 0200

Taxi Firms

J Wooton 12 The Old Paddock, Goostrey, Crewe, Cheshire CW4 8QZ Tel: 07836 264795

Goostrey Taxi 8 Booth Bed Lane, Goostrey, Crewe, CW4 8LP Tel: 078

Cranage Cars 1 Cranage Manor, Knutsford Rd, Cranage, Crewe, CW4 8EQ Tel: 07895 8059

MIB cars 65 West Way, Holmes Chapel, Crewe, CW4 7DG Tel: 01477 544041

Local Radio Stations

BBC Manchester 95.1 FM

BBC Merseyside 95.8FM

BBC Stoke 94.6 & 104.1 FM

Hardware supplies - flasks / fans / calor gas fires

Morreys of Holmes Chapel 01477 533 125 email: info@morreys.co.uk

7A Holmes Chapel Business Park, Manor Lane, Holmes Chapel CW4 8AB Monday to Friday - 9.00am to 5.30pm Saturday - 9.00am to 5.00pm

Citizens Advice Bureau Tel: 08444 111 444

Plumbers

Nick Collins Plumbing Services Tel: 01477 534656

Goostrey Plumbing and Heating Ltd Tel: 01477 549353

P E Goode Plumbing Tel: 01477 544154

Electrical Contractors

Lynks Electrical Broom Croft Bomish Lane Goostrey Tel: 01477 571086

S3 Security 12 Lawrence Avenue Cranage Tel: 01477 459119

Builders

Knutsford Construction Magnolia House, Harrison Drive, Goostrey, Crewe, CW4 8NP Tel: 01477 533757

Cranage Construction Tel: 01606 841682

Building Supplies – Sandbags, grit etc

Travis Perkins Unit 1 Back Lane, Radnor Park Industrial Estate , Congleton , CW12 4XJ Tel: 01260 289433

Jewson Ltd West Heath , Congleton , CW12 4HD Tel: 01260 272272

Dutton Aggregates Brooks Lane , Middlewich , CW10 0JH Tel: 01606 738491

Marquee

Acton Marquee Grange Brook Farm Sandfield Lane Northwich Tel: 01606 854566
www.actonmarquees.co.uk

Melody Corporation 27 Redwood Dr Crewe Tel: 07970 989708 www.melodycorporation.co.uk

Generator Hire

Redwood Hire Unit 2, Parkgate Industrial Estate, Haig Road Knutsford, Cheshire WA16 8DX Tel: 01565 650134

Government paper Civil Contingencies Secretariat

3rd Floor, 35 Great Smith Street London

SW1P 3BQ Email: Communities.Prepared@cabinet-office.x.gsi.gov.uk

<http://www.epcollege.com/community-hub/get-involved/how-you-can-make-a-difference/your-village-street/>

Local Resilience Forum

<https://www.gov.uk/government/publications/the-role-of-local-resilience-forums-a-reference-document>

National Risk Register

<https://www.gov.uk/government/publications/national-risk-register-of-civil-emergencies>

British Red Cross www.redcross.org.uk Tel: 0844 871 11 11

WRVS www.wrvs.org.uk Tel: 0845 6014670

Information about the services WRVS provide (including emergency response)

MET Office <http://www.metoffice.gov.uk/>

Informed.Prepared.Together A gateway to resources, information and practical tools for developing the ability of individuals, communities and organisations to be better prepared to cope with emergencies and disasters. www.informedprepared.eu/ Tel: (0032) 2 235 06 80

The Radio Amateurs' Emergency Network (RAYNET)

www.raynet-uk.net/ The UK's national voluntary communications service provided for the community by licensed radio amateurs.