



GOOSTREY PARISH COUNCIL

Community Resilience and Emergency Plan

Plan last updated on: 17/10/2023

If you are in immediate danger call 999

First steps in an emergency

	Instructions	Tick
1	Call 999 (unless already alerted)	
2	Ensure you are in no immediate danger	
3	Contact the Community Emergency Group and meet to discuss the situation	
4	Contact other members of the Community that need to be alerted: Those specifically under threat Volunteers and key holders that may be needed	
5	Establish Control Centre in Village Hall Parish Council Office	
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Introduction to this Plan

Emergencies happen. When they do, most people think of the Police, Ambulance Service and/or Fire and Rescue as being the main organisations to come to our aid. Depending on the incident others can be called upon to assist and that can include Cheshire East Council and Goostrey Parish Council.

To be prepared for emergencies and to build resilience locally, the Government suggests each community has its own Resilience and Emergency Plan. Goostrey Parish Council has developed this plan and it is based guidance produced by the Government.

The Plan will be reviewed and updated periodically to reflect changes to named people in the Plan and to reflect the learning from incidents.

Plan Purpose and Objectives

Purpose

The purpose of this document is to enable the Goostrey community and individuals to harness local resources and expertise to help themselves in an emergency, affecting all or part of Goostrey, in a way that complements the response of the emergency services. It also summarises the arrangements the Parish Council has put in place to react to emergencies.

By publishing a Community Resilience Emergency Plan the Parish Council is putting arrangements in place to mobilise resources that already exist within the Goostrey community to support residents during an emergency.

During a major, wide area emergency it could be some time before responding organisations are able to provide assistance. By planning in advance the Parish Council may provide key assistance coordinating local response activities. It should be noted that Cheshire East Council plays a coordinating role in managing civil contingencies – this role is summarised on its website¹. There is also a Cheshire Resilience Forum² which has an aim to work together to protect your community and make Cheshire the best prepared place it can be for any emergency. The Cheshire Resilience Forum also has a Community Risk Register³ provides information on the biggest emergencies that could happen to Cheshire, together with an assessment of how likely they are to happen and the potential impacts if they do happen.

Objectives

- To enable the community to respond effectively to an emergency that occurs in the local area;

¹

https://www.cheshireeast.gov.uk/environment/community_safety/emergency_planning/civil_contingencies_a ct.aspx

² <https://cheshireresilience.org.uk>

³ <https://cheshireresilience.org.uk/docs/crfrisk.pdf>

- To identify resources and key contacts within the community that can assist the emergency services and local authority response team;
- To identify hazards and possible mitigation measures within the community.
- To identify vulnerable people in the community; and
- To identify those in the community who may need help with transport, telecommunications, water and food supplies.

Introduction to Goostrey

Goostrey has approximately 900 dwellings and a population of about 2,500 people with a wide spectrum of ages and support needs. There is a Primary School, six commercial premises, a part time post office, two public houses and two churches. There are 18 Listed Buildings and Monuments, and the Jodrell Bank Observatory is listed as a World Heritage Site.



There is an extensive network of unclassified highways and highways serving residential estates. The Manchester / Crewe (West Coast) mainline railway line with a Station in Goostrey runs from the Northeast to the South West close to the southern parish boundary.

The majority of the Parish is covered by main public utilities services networks (telephone, gas, water/waste water and electricity). There was a multiple set of oil pipelines (part of the now closed Ellesmere Port to Twemlow pipeline) running through Goostrey from the Northwest to the Southeast.

Natural surface water drainage is provided by Shear Brook (running from East to West) and its tributaries.

Plan distribution list

A full copy of the Community Resilience Plan is distributed to the following organisations and individuals after each revision:

- Goostrey Parish Councillors
- Parish Clerk
- Cheshire Constabulary Police Station
- Cheshire Police Headquarters
- Cheshire Fire and Rescue
- North West Ambulance Service
- Joint Cheshire Emergency Planning Team
- Cheshire East Council

Plan amendment list

Date of amendment	Date for next revision	Details of changes made	Changed by
25 th June 2019	June 2021	Updated with new council members details	S Jones
25 th June 2019	June 2021	General check and update of contact information in all sections	T Rathbone
		General check and update. Incorporating learning from COVID-19 pandemic	P Morgan
10 th February 2022		Checked trades people and contacts	S Jones
11 th August 2022		General check and update of information	E Bambrook
20 th January 2023	January 2025	Information updated in line with suggestions and information from the police.	E Bambrook
16/08/2023	August 2025	Updated councillor details and new email addresses.	E Bambrook

17/10/2023	August 2025	Updated new councillor details	E Bambrook
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Local risk assessment

Risks	Impact on community	What can the Community Emergency Group do to prepare?
<u>Social Risks</u>		
Vulnerable residents	Identify those who may need extra support from the community.	<ul style="list-style-type: none"> • Recognise that this group of vulnerable residents requires the highest priority attention in a relevant emergency. • Maintain links with, for example, local churches, community groups, the school, GPs to understand who is vulnerable in our community.
<u>Environmental Risks:</u>		
Flooding from Shear Brook or its tributaries Two watercourses pass through the Parish and both are categorized as Flood Zone 3 (land assessed as having a 1 in 100 or greater annual probability of river flooding (>1%) ⁴).	Small number of domestic dwellings off Church Bank, Mill Lane and adjacent to the Bongs may be vulnerable in very exceptional weather or if Shear Brook becomes blocked due to e.g., fallen tree(s).	<ul style="list-style-type: none"> • Encourage residents to check the vulnerability of their homes to flooding⁵. • If residents find their homes may be vulnerable to flooding investigate and implement where appropriate measures to protect their homes from flooding – advice is available on the Met Office website⁶. • Encourage riparian owners to maintain watercourses. • Work with local emergency responders to see if they can help with distribution of flood warnings and any evacuation and rest centre establishment required. • Maintain a list of contacts and organisations who can

⁴ <http://apps.environment-agency.gov.uk/wiyby/cy/151263.aspx>

⁵ The Environment Agency has published a searchable flood risk map online. Anyone can check their local risk of flooding based on postcode. The following link shows the map centred on Goostrey (<https://flood-map-for-planning.service.gov.uk/confirm-location?easting=378340&northing=369587&placeOrPostcode=goostrey>).

⁶ <https://www.metoffice.gov.uk/weather/warnings-and-advice/seasonal-advice/your-home/protecting-your-property-from-flooding>

		assist in post-flood clean-up etc.
<p>Surface water flooding following heavy rain and/or blocked drainage systems</p> <p>In exceptional weather surface water drains can be overwhelmed by run-off causing surface water flooding that can enter properties. Equally, blocked drains may also result in surface water flooding</p>	<p>Surface water flooding caused by overwhelmed drains may only impact a small number of properties locally and these may not be the same properties every time. Properties downhill of drains, gullies or roadways may be the most at risk.</p>	<ul style="list-style-type: none"> Alert properties who may be at risk from surface water flooding and provide contacts and advice where necessary. Through the Parish Council and local Cheshire East Borough Councillors report any blockages and ensure Cheshire East Highways maintains gullies and drains according to schedules and emergencies.
<p>Prolonged Extreme Cold, Snow and/or Ice</p>	<ul style="list-style-type: none"> Vulnerable residents unable to obtain supplies, or with no transport. Residents on roads that do not benefit from gritting and snow clearance 	<ul style="list-style-type: none"> Identify vulnerable residents who may require assistance in shopping for supplies or who may suffer e.g., breakdown of heating systems. Maintain links with local voluntary groups who may be able provide assistance. Maintain a list of local organisations and residents with access to 4x4 vehicles who may be willing to provide assistance. Maintain a list of local, regional and national voluntary agencies who may be able to provide advice and assistance. Maintain a list of suppliers of meals - suitable containers for providing hot water/soup Maintain the map of gritting routes in Goostrey and ensure CEC adheres to it. Maintain a map of grit bins in the Parish ensuring they are adequately stocked prior to the winter. <p>CEC has identified Rest Centres and has designated</p>

		Rest Centre/Evacuation Plans. If the identified Rest Centre cannot be used see alternative.
Prolonged Excessive Heat	<ul style="list-style-type: none"> Housebound or vulnerable residents unable to cope. 	<ul style="list-style-type: none"> Identify households with very young or the elderly whose systems cannot cope with extreme heat. List suppliers of electrical fans. List voluntary agencies and individuals to support vulnerable residents.
High Winds	<ul style="list-style-type: none"> Power lines and disruption of electrical and utilities supply. Structural damage to buildings and residential properties. Potential homelessness. Need to make homes secure and safe. Disruption to transport 	<ul style="list-style-type: none"> Publicise emergency contact numbers for power, gas and communications. Publicise designated places for immediate shelter (e.g., Village Hall, pub(s)). Publicise designated Rest Centre for any evacuated residents, list of B&Bs. Publicise list of building contractors for response, clear up etc. <p>CEC has identified Rest Centres and has designated Rest Centre/Evacuation Plans. If the identified Rest Centre cannot be used see alternative.</p>
Cancellation of public transport	<ul style="list-style-type: none"> Access to shops, medical centres etc. for those without personal transport 	<ul style="list-style-type: none"> Identify those residents without personal transport. Publicise alternative means of transport e.g., taxis, volunteers
<u>Infrastructure Risks</u>		
<p>Major rail incident</p> <p>e.g., vehicle incursion onto track from accident on Goostrey Lane railway bridge, train crash potentially involving release of substance hazardous to health</p>	<ul style="list-style-type: none"> Loss of rail transport. Possible restrictions on road access. Possible need for evacuations especially those properties closest to Goostrey station 	<ul style="list-style-type: none"> Trigger the communications plans. Liaise with CEC if the use of designated Rest Centre(s) are required in the event of an evacuation. Publicise designated Rest Centre for any evacuated residents, list of B&Bs. Identify residents likely to be affected e.g., those closest to site of incident.

		<ul style="list-style-type: none"> • Be prepared to offer assistance if requested and act as a hub for providing information to the local community. • Via the Parish Council, continue to lobby CEC and Network Rail for traffic control measures on the railway bridge at Goostrey station.
Major Road traffic incident affecting at least one of: Station Road, Main Road, Goostrey Lane, Booth Bed Lane, Hermitage Lane.	<ul style="list-style-type: none"> • Loss of general access to the village. • Traffic congestion. • Proximity of incident to residential properties. <p>Note: Goostrey could be used as a cut-through for traffic avoiding incidents on, for example, the M6, A50 or A535 resulting in congestion through the village.</p>	<ul style="list-style-type: none"> • Trigger the communications plans. • Liaise with CEC if the use of designated Rest Centre(s) are required in the event of an evacuation.
Loss of major public utilities service.	Loss of availability of e.g., gas, electricity, mains water, communications.	<ul style="list-style-type: none"> • Trigger the communications plan. • Be prepared to offer assistance if requested and act as a hub for providing information to the local community.

Emergencies Communications Plan

In the event of an emergency any or all of the following communications actions will take place depending on the nature and scale of the emergency or incident:

1. Place notices on village noticeboards outside the Village Hall and at Bank View advertising key contact numbers and providing vital information.
2. Replicate noticeboard notices on the Goostrey Parish Council website.
3. Use Twitter to send out short messages and alerts.
4. Use Twitter to signpost to information published by the Parish Council and other organisations.
5. If necessary, organise Parish Councillors and other volunteers to go door-to-door.
6. Support the communications plans of other organisations.

Key locations identified with emergency services for use as places of safety

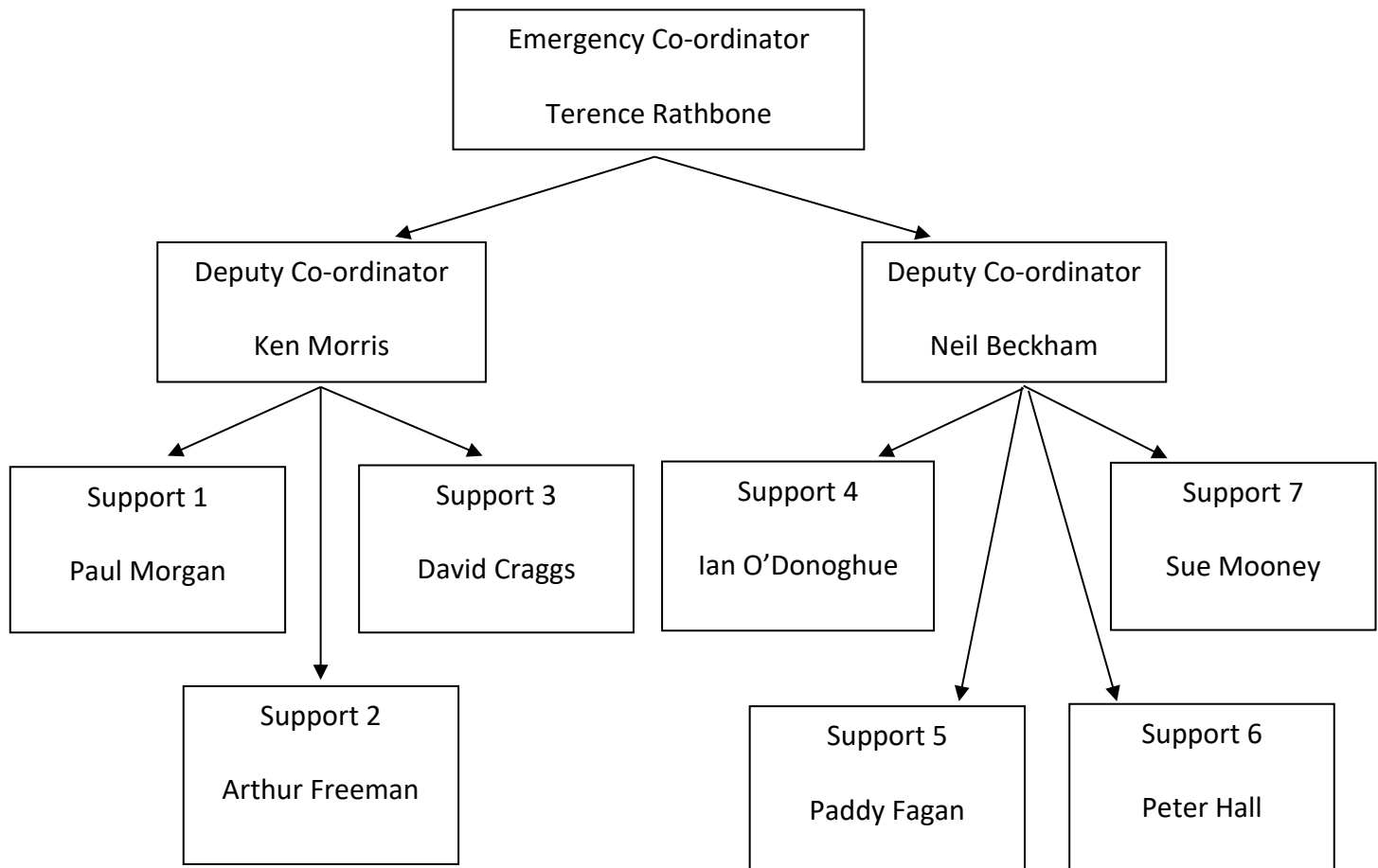
Building	Location	Potential use in an emergency	Contact details of key holder
Village Hall	Main Road, CW4 8PE	Rest Centre/safe place	Yvonne and Chris Duke 07425 511680
Methodist Church Hall	Main Road, CW4 8PA	Rest Centre/safe place	Brian Walker
Pavilion	Booth Bed Lane, CW4 8NB	Rest Centre/safe place	Martin Leake

Emergency contact list

	Name: Terence Rathbone
	Title: Community Emergency Coordinator
	24hr telephone contact: 01477 537461 / 07922 203242
	Email: terence.rathbone@goostreyparishcouncil.gov.uk
	Address: 79 Main Road
	Name: Ken Morris
	Title: Deputy Community Emergency Coordinator
	24hr telephone contact: 01477 534622
	Email: ken.morris@goostreyparishcouncil.gov.uk
	Address: 5 Swanwick Close

Telephone tree

The phone tree works as a pyramid, with the coordinator at the top making the first call to two or more people. In turn, they call an assigned set of people and so on, until the tree is complete.



Activation triggers

This Plan can be activated by the following means and action taken as indicated:

Source	Action to be taken
1. A telephone call or other contact from any of the emergency services or the Joint Cheshire Emergency Planning Team to Goostrey Parish Council or to the Goostrey Emergency Co-ordinator or Deputies.	(1) Take a detailed note of the nature of the emergency and any request for immediate assistance. (2) Make sure you make a note of a direct telephone number of the caller. (3) Convey this information to the Emergency Co-ordinator who shall, at his discretion activate the "telephone tree". (4) Emergency Co-ordinator to set up a command post at the Village Hall Parish Council Office if that is not safe, at another appropriate building. (5) Inform emergency services and Emergency Planning Officers of the location and contact numbers of the Goostrey command post. (6) Take appropriate action as requested by the Emergency Services and Emergency Planning Officers.
2. A telephone call or other contact from a member of the public direct to Goostrey Parish Council	(1) Take a detailed note of the incident and the name, telephone number and address of the caller (2) Dial 999 and inform the Police of as much detail as possible of the incident. (3) Proceed as indicated above in 1 (3) onwards.
3. A telephone call or other contact from a member of the public direct to Goostrey Parish Council but where no communication is possible with emergency services or emergency planning team.	(1) Take a detailed note of the nature of the emergency and any request for immediate assistance. (2) Make sure you make a note of a direct telephone number of the caller. (3) Convey this information to the Emergency Co-ordinator who shall activate the "telephone tree". (4) Emergency Co-ordinator to set up a command post at the Village Hall Parish Council Office, if that is not safe, at another appropriate building. (5) Emergency Coordinator to take all appropriate action until communication can be made with the emergency services who will thereafter take control of the incident. This to include, if necessary, the calling of a Community Emergency Meeting. (6) Take appropriate action as requested by the Emergency Services and Emergency Planning Officers.

Community Emergency Group first meeting agenda

Date:

Time:

Location:

Attendees:

1. What is the current situation?

Location of the emergency. Is it near:

A school?

A vulnerable area?

A main access route?

Type of emergency:

Is there a threat to life?

Has electricity, gas or water been affected?

Are there any vulnerable people involved?

Elderly

Families with children

What resources do we need?

Food?

Off-road vehicles?

Blankets?

Shelter?

2. Establishing contact with the emergency services

3. How can we support the emergency services?

4. What actions can safely be taken?

5. Who is going to take the lead for the agreed actions?

6. Any other issues?

Actions agreed with emergency responders in the event of an evacuation

1. Help police/local authority with door knocking if required/appropriate to do so.
2. Tell emergency services who might need extra help to leave their home

List of helpful contacts

This list is not a recommendation of any specific service or business

<p><u>Social Services</u> Tel: 0300 123 5010</p> <p>Out of Hours - Emergency Social Care Support</p> <p>Out of Hours Team on 0300 123 5022 This operates between 17:00 and 08:30, and 24 hours at the weekends and bank holidays.</p>									
<p><u>Environment Agency</u> 24 hr. Incident Hot line 0800 80 70 60</p> <p>Call the Environment Agency incident hotline to report:</p> <ul style="list-style-type: none"> • damage or danger to the natural environment • pollution to water or land • main rivers blocked by a vehicle or fallen tree causing risk of flooding • flooding from any river, stream, canal, natural spring or the sea • incidents at Environment Agency-regulated waste sites • illegal removals from watercourses • unusual changes in river flow • collapsed or badly damaged river or canal banks 									
<p><u>Bed & Breakfasts</u></p> <p>Bridge Farm Blackden CW4 8BX Tel: 01477 571202</p> <p>The Dog at Peover, Wellbank Lane, Over Peover WA16 8UPTel: 01625 861421</p>									
<p><u>Bus Services</u> https://www.cheshireeast.gov.uk/public_transport/bus_service_timetables.aspx0871 200 22 33</p>									
<p><u>Rail Service</u> 0800 528 0200</p>									
<p><u>Taxi Firms</u></p> <table> <tr> <td>J Wooton 12 The Old Paddock, Goostrey, Crewe, Cheshire CW4 8QZ</td><td>Tel: 07836 264795</td></tr> <tr> <td>Goostrey Taxi 8 Booth Bed Lane, Goostrey, Crewe, CW4 8LP</td><td>Tel: 078</td></tr> <tr> <td>Cranage Cars 1 Cranage Manor, Knutsford Rd, Cranage, Crewe, CW4 8EQ</td><td>Tel: 07895 8059</td></tr> <tr> <td>MIB cars 65 West Way, Holmes Chapel, Crewe, CW4 7DG</td><td>Tel: 01477 544041</td></tr> </table>		J Wooton 12 The Old Paddock, Goostrey, Crewe, Cheshire CW4 8QZ	Tel: 07836 264795	Goostrey Taxi 8 Booth Bed Lane, Goostrey, Crewe, CW4 8LP	Tel: 078	Cranage Cars 1 Cranage Manor, Knutsford Rd, Cranage, Crewe, CW4 8EQ	Tel: 07895 8059	MIB cars 65 West Way, Holmes Chapel, Crewe, CW4 7DG	Tel: 01477 544041
J Wooton 12 The Old Paddock, Goostrey, Crewe, Cheshire CW4 8QZ	Tel: 07836 264795								
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MIB cars 65 West Way, Holmes Chapel, Crewe, CW4 7DG	Tel: 01477 544041								
<p><u>Local Radio Stations</u></p> <p>BBC Manchester 95.1 FM</p> <p>BBC Merseyside 95.8FM</p> <p>BBC Stoke 94.6 & 104.1 FM</p> <p>Silk FM 106.9</p>									
<p><u>Websites</u></p>									

https://www.cheshire-live.co.uk
<u>Hardware supplies</u> - flasks / fans / calor gas fires Morreys of Holmes Chapel 01477 533 125 email: info@morreys.co.uk 7A Holmes Chapel Business Park, Manor Lane, Holmes Chapel CW4 8AB Monday to Friday - 9.00am to 5.30pm Saturday - 9.00am to 5.00pm
Citizens Advice Bureau Tel: 08444 111 444
<u>Plumbers</u> P E Goode Plumbing Tel: 01477 544154
<u>Electrical Contractors</u> S3 Security 12 Lawrence Avenue Cranage Tel: 01477 459119
<u>Builders</u> Knutsford Construction Suite 5, The White Horse, 36-38 Lewin St, Middlewich CW10 9AS Tel: 01606 837637 Cranage Construction Tel: 01606 841682
<u>Building Supplies – Sandbags, grit etc.</u> Travis Perkins Unit 1 Back Lane, Radnor Park Industrial Estate, Congleton, CW12 4XJ Tel: 01260 289433 Jewson Ltd West Heath, Congleton, CW12 4HD Tel: 01260 272272 Dutton Aggregates Brooks Lane, Middlewich, CW10 0JH Tel: 01606 738491
<u>Marquee</u> Acton Marquee Grange Brook Farm Sandfield Lane Northwich Tel: 01606 854566 www.actonmarquees.co.uk Melody Corporation 27 Redwood Dr Crewe Tel: 07970 989708 https://www.melodycorporation.co.uk
<u>Generator Hire</u> Redwood Hire Unit 2, Parkgate Industrial Estate, Haig Road Knutsford, Cheshire WA16 8DX Tel: 01565 650134 http://www.redwoodhire.co.uk/
Local Resilience Forum https://www.gov.uk/government/publications/the-role-of-local-resilience-forums-a-reference-document
National Risk Register https://www.gov.uk/government/publications/national-risk-register-of-civil-emergencies
British Red Cross www.redcross.org.uk Tel: 0844 871 11 11
WRVS www.wrvs.org.uk Tel: 0330 555 0310 Information about the services WRVS provide (including emergency response)
MET Office http://www.metoffice.gov.uk/

The Radio Amateurs' Emergency Network (RAYNET)

www.raynet-uk.net/ The UK's national voluntary communications service provided for the community by licensed radio amateurs.